			Optimizely Products using Sub-processors								
			Content Cloud	Commerce Cloud	Search & Navigation	B2B Commerce Cloud	ODP	Content Personalization	Product Personalization	Experimentation	Campaign
DPA related Sub-processors - Used by Optimizely as a Data Processor	CloudFlare Inc.	Content Delivery Network	Y	Y	Y	Y			Y	Y	
	Microsoft Inc. Azure	Cloud Service Provider	Y	Y	Y	Y		Y	Y	Y	
	Amazon Web Services Inc.	Cloud Service Provider			Y	Y	Y	Y		Y	
	Google Cloud Compute	Cloud Service Provider								Y	
	Twilio	Cloud-based Notification Message Services					Y			Y	
	Twilio Send Grid	Cloud-based Email Services	Y	Y			Y			Y	
	Tableau (a Salesforce company)	Data modelling and visualization platform									
	Dremio	Cloud data lake						Y			
	Akamai	Content Delivery Network								Y	
	Bandwidth	SMS Delivery					Y				
	Snowflake	Database					Y			Y	
	Vodafone Global Enterprise Limited	SMS Delivery									Y
	Sinch Germany GmbH (previously SAP)	SMS Delivery									Y
	Google Docs	Productivity Suite					Y	Y			
Privacy related Sub-processors - Used by Optimizely as a Data Controller	Salesforce	Customer relationship management system	Y	Y	Y	Y	Y	Y	Y	Y	
	Zendesk	Cloud-based Customer Support Services	Y	Y	Y	Y	Y		Y	Y	
	Heroku (a Salesforce company)	Hosts Optimizely's program management functionality								Y	
	Segment.io, Inc.	Event tracking for applications for service improvement and support								Y	
	New Relic	Service level and Front End performance monitoring								Y	
	Looker (a Google company)	Data modelling and visualization platform								Y	
	Amplitude	User analytics for service improvements and support								Y	
	Slack	Messaging platform for internal notifications						Y		Y	
	Marketo (an Adobe company)	User notifications								Y	
	Atlassian	Internal ticketing for customer support and SLA notification					Y	Y		Y	
	Okta	SSO and user authentication								Y	
	Gainsight	Customer engagement management								Y	
	Mailchimp	User notifications								Y	
	Virtua	Customer Support					Y				
	Aha Inc	Client user feedback	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Chargebee						Y				
	Launch Darkly	Tracks users and deploys new features					Y				
	Intercom	Customer Support Chat					Y				
	Full Story	User Session Recording					Y				
	Auth0	Provides SAML single sign-on functionality					Y				
	Jira		Y	Y	Y	Y	Y	Y	Y	Y	Y
	NetSuite		Y	Y	Y	Y	Y	Y	Y	Y	Y
	OneTrust		Y	Y	Y	Y	Y	Y	Y	Y	Y
	6sense		Y	Y	Y	Y	Y	Y	Y	Y	Y
	Litmos		Y	Y	Y	Y	Y	Y	Y	Y	Y
	Drift									Y	